Compliance action taken for childcare provision

Ref: EY274195/6303164

Date: 23 September 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 16 July 2026 and 17 August 2026, the provider notified us about matters relating to Safeguarding, supervision, suitability and risk assessing. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 5 August 2026, we received concerns that the provider was not meeting requirements relating to safeguarding, accident and incidents and supervision. This was not linked to the notification.

On 10 September 2026, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements linked to their notifications and had taken action to put this right. The provider had done an internal investigation and staff have completed online training regarding effective supervision of children and held discussions on the need to be clearer in their communication with each other. The provider shared their complaints procedures and identified they had addressed the concerns received through their complaint procedure.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services

we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.