

Compliance action taken for childcare provision

Ref: 2644974/6122745

Date: 3 October 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 6 August 2025, the provider notified us about matters relating to staff: child ratios and accident or injury. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 13 August 2025, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

The provider will be able to give parents further information about this.

Actions needed by 25 August 2025:

- ensure staffing arrangements keep children safe at all times, this includes providing effective supervision and ensuring that children are always within sight and/or hearing at all times
- ensure that all reasonable steps are taken to prevent children leaving the premises unsupervised, to prevent unauthorised people gaining access to the premises
- ensure risk assessments identify aspects of the environment that need to be checked on a regular basis, and take all reasonable steps to reduce and/or eliminate risks to children's health and safety.

On 27 August 2025 we carried out a regulatory visit. The provider responded to the actions set. We found that the provider had improved both their own and staff's understanding of how to organise and deploy staff effectively throughout the day. Staff have undertaken additional training to strengthen their understanding of role expectations, particularly in relation to maintaining children's safety at all times. The premises have undergone further risk assessment, and measures have been implemented to prevent unauthorised entry or exit. Several new safety protocols have been introduced to enhance overall site security. The provider is actively working in partnership with the local authority to ensure that all necessary improvements are effectively put in place. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.