Compliance action taken for childcare provision

Ref: 2593711/5973851

Date: 27 March 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 3 March 2025, the provider notified us about some issues relating to staff:child ratios and safety and suitability of premises, environment and equipment. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 26 and 27 March 2025, we carried out regulatory telephone calls. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 11 April 2025:

- ensure staff understand and implement the policies and procedures that keep children safe, in particular when on outings and the use of mobile phones
- design and implement an effective medication policy that includes the procedures to follow when children attend requiring emergency medication
- raise the quality of the supervision of staff to ensure they are confident to discuss sensitive issues and identify solutions.

We will monitor the provider's response to ensure the actions are successfully completed.

On 11 April 2025, the provider responded to the actions set. We found that the provider had improved their processes for ensuring staff understand and implement the policies and procedures that keep children safe. The arrangements for regular staff supervisions has been improved to ensure staff have the opportunities to discuss any concerns arising. The information gathered suggests that the provider is now meeting the requirements of their registration. We are satisfied the provider has met the safeguarding and welfare actions

raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.