

Complaint about childcare provision

Ref: EY233222/5881735

Date: 10 December 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 13 November 2024, we received concerns that the provider was not meeting some safeguarding requirements.

On 10 December 2024, we completed a regulatory visit and found a breach of requirements and that the provider had taken action to put things right. The provider has reviewed the risk assessments for when children sleep. They ensure that the equipment used for children's sleep times, is safe and age appropriate. Staff have received training on the nursery sleep policy and safer sleeping arrangements.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).