

## **Compliance action taken for childcare provision**

Ref: EY560109/5852990

Date: 31 October 2024

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 15 October 2024, the provider notified us that a child was out of sight and hearing of staff while at the nursery. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of any significant event which is likely to affect the suitability of the early years provider to look after children. The provider will be able to give parents further information about this.

On 31 October 2024, we carried out a regulatory telephone call. We found the provider ensures that staff receive regular training to develop their skills and knowledge when working with children.

We also found the provider was not meeting some of the requirements and had taken action to put this right. The provider has conducted a full internal investigation into the incident. Staff have attended meetings and additional refresher training to review risk assessments, policies and procedures for moving children about the nursery. As a result, staff understand their responsibility and accountability to ensure they deploy themselves so that all children are within sight and/or hearing and to conduct regular headcounts of children.

The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).