

Compliance action taken for childcare provision

Ref: 2589197/5774290

Date: 20 August 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 2 July 2024, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 17 July 2024, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare requirements raised at their last inspection. We found the provider had met some of the actions, but not others.

The provider had identified a deputy manager who is able to take charge in the managers' absence. Leaders had supported staff to make improvements to how they manage behaviour, and staff showed an improved understanding of how to record any incidents where they use physical intervention. The provider had ensured that recruitment procedures are now robustly followed, and that all adults working with children have appropriate Disclosure and Barring Service checks in place. Improvements had been made to the recording of information about accidents. All children were now allocated a key person, and these staff had begun to gain a greater understanding of their key children's needs. In addition to some of the requirements that had not been met, we also identified some further breaches of requirements.

We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 6 September 2024:

- train staff to ensure that they fully understand their roles and responsibilities; to help them develop their ability to provide effective care and education for children that continuously improves

- ensure that staff adequately promote children's health and welfare, in particular relation to identifying when a child is in need of first-aid or medical follow up after accidents and/or incidents

- deploy staff effectively to ensure that children's needs are met at all times

- ensure risk assessments identify all risks that children may be exposed to and that steps are taken to minimise those risks

- improve the quality of the plans for children who have special educational needs and/or disabilities (SEND) to ensure that staff deliver clear and appropriate support arrangements.

On 11 September 2024, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the actions set in the welfare requirements notice. At the visit we found that the provider had responded to the actions set.

The provider has delivered a comprehensive staff training plan to help them to understand all aspects of their role, including giving first-aid treatment to children. The provider has clear plans in place to monitor and support staff practice and has re-organised how care will be delivered in order to ensure better levels of supervision of, and support for, children. Staff have received training to help them to support children who have special educational needs and/or disabilities more effectively.

We are satisfied with the action that the provider has taken. The provider is still registered with Ofsted.