

Compliance action taken for childcare provision

Ref: 2708012/5654269

Date: 29 July 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 May 2024, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 12 June 2024, we carried out a welfare requirements notice monitoring visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection in a welfare requirements notice. We found the provider had met one of the actions out of the nine raised. They have ensured that risks are managed more effectively. For example, low-level windows have been fitted with restrictors to ensure they cannot fully open, the lock on the rear gate has been mended and trailing wires in areas accessed by children have been made safe. However, we found that the provider was still not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

- ensure all those working with children have a thorough knowledge and understanding of how to safeguard children and be able to identify those children who may be at risk of harm, including what to do should they believe a child or adult, is being drawn into extremism or showing signs of being radicalised

- ensure staff know and understand how to support the care and learning needs of children who may have special educational needs and/or disabilities (SEND) to enable staff to plan high quality learning experiences tailored to children's individual needs

- ensure parents are provided with accurate information about the Statutory framework for the early years foundation stage (EYFS) which helps them to understand the progress their children are making

- ensure that key persons plan and provide a learning environment tailored to the individual needs of every child

- ensure all staff understand how to manage children's behaviour appropriately

- ensure that all staff receive thorough induction training to understand their roles and responsibilities in order to be able to effectively plan and offer every child a unique learning experience

- implement effective supervision to support, coach, and train staff in order to bring about improvements in the development of children

- ensure that the organisation and the deployment of staff consistently meets the needs of all children.

On 4 July 2024, we carried out a further welfare requirement monitoring visit. During this visit we found that three out of the eight actions had been met. The provider deploys staff effectively in areas where the children are playing, ensuring their individual needs are appropriately supported and met. Staff have been trained in how to manage children's behaviour more effectively. They ensure children are helped to share and take turns and become resilient. This leads to a calmer and more relaxed environment. The provider has ensured that staff now know and understand how to support the care and learning needs of children who may have special educational needs and/or disabilities (SEND). Staff work well with children who require additional help and support, using what they know about them to plan an environment which supports their individual learning needs. However, we found that

the other five actions had not been met and that some staff were not supporting the needs of children appropriately to support their well-being and care needs. Therefore, we issued another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescale set out. The provider will be able to give parents further information about this.

Actions needed by 25 July 2024:

- ensure all those working with children, including agency staff, have a thorough knowledge and understanding of how to safeguard children and be able to identify those children who may be at risk of harm, including what to do should they believe a child or adult, is being drawn into extremism or showing signs of being radicalised

- ensure parents are provided with accurate information about the Statutory framework for the early years foundation stage (EYFS) which helps them to understand the progress their children are making

- ensure that every child has a key person who knows and understands how to plan and provide a learning environment tailored to the individual needs of every child

- ensure that all staff receive thorough induction training to understand their roles and responsibilities in order to effectively plan and offer every child a unique learning experience

- ensure that staff are provided with appropriate training, supervision and coaching to help improve the development of children and to ensure they understand how to offer every child positive interaction to support their well-being, particularly at mealtimes.

On 31 July 2024, we carried out a further welfare requirement monitoring visit. During this

visit we found that all the actions had been met. The provider now ensures that every member of staff, including any agency staff, have a thorough knowledge and understanding of how to safeguard children. They have ensured that appropriate training has been offered as well as daily questions to ensure that staff know what to do should they believe a child was at risk of harm. The provider has also ensured that every child has a named key person. This person ensures that they plan and tailor the environment to meet the needs of each individual child. Furthermore, the provider has ensured that the key person speaks with parents each day to share updates on how their child has been, including any pertinent learning. The provider has taken steps to ensure that every member of staff has a thorough induction to be sure they fully understand what is expected of them. Furthermore, they ensure that all staff receive regular supervision, training and targeted support to help improve the development of children. The provider ensures that staff know how to support children's individual well-being, particularly at lunch time, through positive interactions and support.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.