

Compliance action taken for childcare provision

Ref: EY308040/5736255

Date: 29 May 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 20 May 2024, the provider notified us of a significant event. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted.

On 23 and 24 May 2024, we carried out a regulatory visit and subsequent regulatory telephone call. We found the provider was not meeting some of the requirements. We have served a welfare requirement notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 18 June 2024:

improve processes to ensure that people looking after children are suitable including having relevant qualifications, training and have passed any required checks to fulfil their roles

improve vetting processes to check the suitability of staff that have access to children are completed in a timely manner and are kept up to date to assure ongoing suitability

ensure that all staff receive induction training to help them understand their roles and responsibilities including health and safety issues

improve staffing deployment arrangements to meet the needs of all children and ensure children's safety during mealtimes

ensure at least half of all staff hold an approved level 2 qualification working in the under two room

ensure all staff are trained and understand the process to follow in managing children's dietary plans and special dietary needs so they know how to recognise concerns and what to do in an emergency

ensure staff, including meal assistants receive specific training, coaching and ongoing support to demonstrate competence in their roles and responsibilities to meet the needs of children

ensure all information and records are maintained and updated for the smooth and efficient running and updated for the smooth and efficient running of the provision, to meet the needs of children.

On 25 June 2024, we found the provider responded to the actions set. Improvements have been made to ensure all managers have access to information and records so they are aware and remain up to date on staff vetting status. Checks are followed up to assure individuals are suitable to work with children. Leaders have taken steps to improve staff deployment arrangements so children are supervised effectively, particularly in high risk occasions like meal times. Staff have now been provided with full inductions and ongoing training opportunities to help them have a greater understanding how to fulfil their roles and responsibilities. The provider has strengthened processes to ensure the management of food and children's health is well understood by all staff to ensure children are kept safe. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.