

Compliance action taken for childcare provision

Ref: 2617678/5664080

Date: 21 June 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 March 2024, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 25 April 2024, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. At this visit, we found the provider had met some of the safeguarding and welfare actions but not others. The provider had taken steps to make drinking water accessible to children and improved arrangements linked to hygiene procedures, including handwashing and the provision of food. However, they had not met the other actions set. We therefore served further welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 6 May 2024:

- ensure that all staff, including the designated lead for safeguarding, hold a robust knowledge of safeguarding matters, including how to refer a concern about a child or member of staff, in line with the guidance and procedures of the relevant local safeguarding partners
- implement a policy and procedures for administering medicines that include obtaining information about a child's needs for medicines, and for keeping this information up to date
- maintain records, obtain and share relevant information (with parents and carers, other professionals working with the child, the police, social services and Ofsted as appropriate) so that the needs of all children are met
- ensure staffing arrangements meet the needs of all children and that children are effectively supervised to ensure their safety

- ensure staff manage children's behaviour in a way that helps children understand and manage their emotions and feelings
- implement arrangements for supporting children with special educational needs and/or disabilities (SEND) that includes working in partnership with parents and other professionals so that timely assessment and referrals are made and effective support is put in place
- ensure effective supervision for all staff, including the manager, so that staff benefit from support, coaching, and training to improve their personal effectiveness.

Following this visit, we suspended the provider's registration on 26 April 2024 because we believed children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 10 May 2024, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions. We lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed.

At this visit we also found the provider had met some of the safeguarding and welfare actions but not others. We found the provider had implemented a policy and procedures for meeting children's medical needs, that included gathering relevant information to inform an effective risk assessment. However, they had not met the other actions set. We have served another welfare requirement notice. This is a legal notice that requires the provider to take the action below within the timescale set out.

Action needed by 24 May 2024

- ensure that all staff, including the designated lead for safeguarding, hold a robust knowledge of safeguarding matters, including how to refer a concern about a child or member of staff, in line with the guidance and procedures of the relevant local safeguarding partners
- maintain records, obtain and share relevant information (with parents and carers, other professionals working with the child, the police, social services and Ofsted as appropriate) so that the needs of all children are met.

Action needed by 31 May 2024

- ensure staffing arrangements meet the needs of all children and that children are effectively supervised to ensure their safety
- ensure staff manage children's behaviour in a way that helps children understand and manage their emotions and feelings
- implement arrangements for supporting children with special educational needs and/or disabilities (SEND) that includes working in partnership with parents and other professionals so that timely assessment and referrals are made and effective support is put in place
- ensure effective supervision for all staff, including the manager, so that staff benefit from support, coaching, and training to improve their personal effectiveness.

On 5 and 6 June 2024, we carried out a regulatory telephone call and a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions. We found that the provider had improved their knowledge and understanding of safeguarding procedures and provided support for staff to develop their personal effectiveness. We also found that the provider had improved arrangements to supervise children; put in place procedures for supporting children's behaviour and had started to work with other professionals to support children with SEND.

The provider will be able to give parents further information about this. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the

enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.