

Compliance action taken for childcare provision

Ref: 2502724/5702985

Date: 3 June 2024

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2 If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 8 April 2024, the provider notified us of a significant event. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted.

On 23 April 2024 and 15 May 2024, we received concerns from parents regarding the same significant event.

On 30 May 2024 we carried out a regulatory visit and reviewed details of their internal investigation. We found the provider was not meeting some of the requirements and had taken immediate action to put this right. The provider has implemented staff changes including the recruitment of new staff to work in the baby room. All staff have received training regarding the safe and appropriate handling of children. In addition to this, all staff have also completed refresher training on safeguarding policy and procedures, with particular regard to reporting any concerns about a colleague's practice or conduct.

During the visit, we found an additional area of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. In relation to this, we issued an action for the provider to take. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Action needed by 17 June 2024:

- improve the effectiveness of staff supervision so that staff practice is monitored and appropriate support and training is given to staff to help them understand their roles and responsibilities.

We will monitor the provider's response to ensure the action is successfully completed.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.