

Inspection of Helping Hands

St Margarets C of E Primary School, Birmingham Road, Great Barr, Birmingham B43 7AP

Inspection date: 1 May 2024

The quality and standards of early years provision

This inspection

Met

Previous inspection

Good

Summary of key findings

This provision meets requirements

- Through discussion, the manager demonstrates a sound understanding of safeguarding policies and procedures. They confidently identify signs that may indicate a child is at risk of abuse or harm, and know the procedures to follow to report any concerns they may have. Staff access regular safeguarding training to keep their knowledge up to date. This helps to safeguard children.
- The manager explains how they plan activities and experiences for children. They explain how they follow children's interests and allow children to choose what they want to do. The manager states that they talk to children about activities they would like to do at the club and try to provide this so that children enjoy their time at the setting.
- The manager recognises the importance of partnership working. They explain how they communicate with parents and teachers about children's individual needs in order to provide continuity in their care.
- Through discussion, the manager demonstrates a suitable understanding of how to manage children's behaviour. They focus on recognising and praising positive behaviours so that children understand their expectations. The manager explains how they would manage negative or dangerous behaviours in an effective way.
- The manager explained how the key person system is organised. They discuss how each child is allocated a named key person based on staff who they have opportunities to form secure relationships with. The manager demonstrates a sound understanding of the role of the key person to support children to feel settled and secure during their time at the club.
- The manager explains the arrangements in place to help staff understand and fulfil their roles and responsibilities. They discuss how staff are provided with induction and ongoing training to promote the interests of children. The manager talks about how she provides regular supervision opportunities for staff to discuss their performance, any support they may need or any concerns staff may have about children.
- The provider has robust systems in place for checking staff's suitability. Required information and records, including evidence of staff's suitability checks and qualifications, are readily available. The provider stores confidential information and records safely and securely. This promotes the safe and efficient management of the setting.

There were no children in the early years age range present when this inspection took place. The findings in this report are based on evidence gathered from discussions with those who care for the children and an inspection of the premises, equipment and relevant documentation. Where there are no early years children present, no judgement is made on the quality of the early years provision as there is no reliable evidence on which to assess its impact on children. The report states whether the provider continues to meet the requirements of registration.

Setting details

Unique reference number	EY471408
Local authority	Sandwell
Inspection number	10335490
Type of provision	Childcare on non-domestic premises
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Out-of-school day care
Age range of children at time of inspection	4 to 11
Total number of places	40
Number of children on roll	36
Name of registered person	Samantha Kolar and Michelle Kirwan Partnership
Registered person unique reference number	RP910877
Telephone number	07930328451
Date of previous inspection	18 June 2018

Information about this early years setting

Helping Hands registered in 2013. It operates in the grounds of St Margarets C of E Primary School in Great Barr. The club opens Monday to Friday during school term times. Sessions are from 7.30am until 8.45am and from 3.30pm until 5.45pm. The club employs three members of staff, all of whom hold qualifications at level 3.

Information about this inspection

Inspector

Lisa Bennett

Inspection activities

- This was the first routine inspection the provider received since the COVID-19 pandemic began. The inspector discussed the impact of the pandemic with the provider and has taken that into account in their evaluation of the provider.
- Although there were no children in the early age range present at the time of this inspection, there were children present who were over the age of five years.
- The manager showed the inspector around the premises and discussed how they ensure they are safe and suitable.
- The manager spoke to the inspector about how they plan activities for children.
- The inspector held a meeting with the provider and manager to discuss how they meet the requirements of the 'Statutory framework for the early years foundation stage'.
- The inspector looked at relevant documentation, including qualifications and evidence of staff suitability.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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