

## **Compliance action taken for childcare provision**

Ref: EY551363/5708656

Date: 8 May 2024

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 16, 23, 26 and 29 April 2024, we received concerns that the provider was not meeting some of these requirements.

On 30 April 2024 we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that required the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 14 May 2024:

- ensure that staff receive effective supervision that fosters a culture of mutual respect and support
- ensure the key person system is effective so that all children have a settled relationship with staff who know them
- ensure that staffing arrangements are effective to make sure that children's needs are met and that they are safe
- ensure that effective arrangements are in place for children with special educational needs and/ or disabilities so that staff follow support plans to meet their needs
- take all reasonable steps to ensure that staff are not exposed to risks and identify and remove risks in a timely manner
- ensure all confidential records of children and families are securely stored and only accessible to those who have a right and professional need to see them.

On 17 May 2024, the provider responded to the actions set. We found that the provider has taken effective action to ensure that staff receive confidential supervisions to enable them to feel supported in their role. Whole team staff meetings have been held to improve staff's understanding of the actions to take if ratios are not met. Leaders now make sure there are

always enough staff to ensure that children's needs are met and are safe. Furthermore, leaders have recently recruited additional qualified staff to the nursery. The key person arrangements have been better organised so that all children spend time with staff who know them well. Support for children with special educational needs and/or disabilities is more effective. Staff are given time to implement children's support plans to meet their needs. Risk assessments have been implemented successfully and confidential information has been securely stored.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).