

## **Compliance action taken for childcare provision**

Ref: EY473827/5707201

Date: 29 April 2024

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 March 2024, we received concerns that the provider was not meeting some of these requirements.

On 15 April 2024, the provider notified us of a significant event. However, the notification was not made within the timescales required. This means that the provider failed to meet their legal responsibilities as set out in the statutory framework for the early years foundation stage to notify such events within 14 days.

On 17 April 2024, we carried out a regulatory telephone call and on 19 April 2024, we carried out a regulatory visit. We found that the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 3 May 2024:

-ensure the nominated individual and managers have a secure understanding of the requirement to notify Ofsted of significant events

-ensure staff follow safeguarding policies and procedures

-ensure all staff receive effective supervision and coaching, to identify training needs and help manage their workload

-ensure staff know how to assess children's progress to identify clear next steps and plan effectively to meet their learning needs

-ensure that at least half of all staff working with children under two years of age receive training that specifically addresses the care of babies

-ensure all staff have a secure knowledge and clear understanding of how to manage children's behaviour and when physical intervention is appropriate

-maintain a written log of all complaints, including how complaints have been fully investigated, and ensure that these records are available.

On 7 May 2024, we visited the provider to assess their compliance with the welfare requirements notice. We found that the provider and the manager have an improved understanding of the changes that must be notified to Ofsted. We found that the provider and manager have made improvements to the arrangements for staff supervision, providing staff with support, coaching and training opportunities. This has had a positive impact on the curriculum delivery, children's behaviour and staff understanding of their roles and responsibilities. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).