

# RISE Education

37 to 39 Western Road, Mitcham CR4 3ED

**Inspection date**

28 February 2024

**Overall outcome**

**The school meets all of the independent school standards that were checked during this inspection**

## Main inspection findings

Part 7. Manner in which complaints are handled

*Paragraphs 33, 33(e) 33(f)*

- At the previous inspection in November 2023, the school's complaints procedure was unclear and confusing. Leaders acknowledged the need to re-think their complaints procedure in light of the specific requirements of the standard in this part.
- The school's post-inspection action plan included an accompanying updated complaints procedure, which is also published on the school's website. The updated procedure reflects all the requirements of the standard in this part, including in making provision for a formal complaints hearing before a panel appointed by the proprietor.
- This independent school standard is now met.

Part 8. Quality of leadership in and management of schools

*Paragraphs 34(1) to 34(1)(b)*

- The previous inspection found there continued to be too limited an understanding of, and consistency in checking compliance with, all the independent school standards.
- This inspection found leaders are actively implementing the improvements outlined in their second action plan. The new team of leaders and governors have significantly developed their understanding of the requirements for independent schools, and are now actively and thoroughly checking compliance with all the standards.
- The proprietor is now fulfilling their responsibilities effectively so that the independent school standards are likely to be met consistently.
- This independent school standard is now met.

## **Compliance with regulatory requirements**

The school meets the requirements of the schedule to the Education (Independent School Standards) Regulations 2014 ('the independent school standards') and associated requirements that were checked during this inspection. This included the standards and requirements that the school was judged to not comply with at the previous inspection. Not all of the standards and associated requirements were checked during this inspection.

### **The school now meets the following independent school standards**

#### **Part 7. Manner in which complaints are handled**

- 33 The standard about the manner in which complaints are handled is met if the proprietor ensures that a complaints procedure is drawn up and effectively implemented which deals with the handling of complaints from parents of pupils and which—
  - 33(e) where the parent is not satisfied with the response to the complaint made in accordance with sub-paragraph (d), establishes a formal procedure for the complaint to be made in writing; and
  - 33(f) where the parent is not satisfied with the response to the complaint made in accordance with sub-paragraph (e), makes provision for a hearing before a panel appointed by or on behalf of the proprietor and consisting of at least three people who were not directly involved in the matters detailed in the complaint.

#### **Part 8. Quality of leadership in and management of schools**

- 34(1) The standard about the quality of leadership and management is met if the proprietor ensures that persons with leadership and management responsibilities at the school—
  - 34(1)(a) demonstrate good skills and knowledge appropriate to their role so that the independent school standards are met consistently; and
  - 34(1)(b) fulfil their responsibilities effectively so that the independent school standards are met consistently.

## School details

Unique reference number	136678
DfE registration number	315/6589
Inspection number	10332763

This inspection was carried out under section 109(1) and (2) of the Education and Skills Act 2008, the purpose of which is to advise the Secretary of State for Education about the school's suitability for continued registration as an independent school.

Type of school	Other independent school
School status	Independent school
Age range of pupils	13 to 16
Gender of pupils	Mixed
Number of pupils on the school roll	22
Number of part-time pupils	0
Proprietor	Alton McDonald
Headteacher	Nina Cromwell
Annual fees (day pupils)	£17,000 to £45,000
Telephone number	020 8665 2605
Website	<a href="http://www.riseeducation.org.uk">www.riseeducation.org.uk</a>
Email address	<a href="mailto:admin@riseeducation.org.uk">admin@riseeducation.org.uk</a>
Dates of previous standard inspection	4 to 6 October 2022

## Information about this school

- RISE Education is an independent secondary school for pupils aged 13 and 16. All pupils have education, health and care plans for their social, emotional and mental health needs.
- The school uses Play Place Innov8: Croydon Auto Bike Scheme (CABS), Croydon CR0 9DX, as alternative provision. The school also makes use of the facilities at Legacy Youth Zone, Croydon CR0 2LG, for pupils' physical education.
- The school's previous inspection was a graded inspection in October 2022.

## Information about this inspection

- This inspection was carried out at the request of the registration authority for independent schools. The purpose of the inspection was to monitor the progress the school has made in meeting the independent school standards and other requirements that it was judged to not comply with at its previous inspection.
- This was the school's second progress monitoring inspection since its last graded inspection in October 2022. The last progress monitoring inspection was in November 2023. This inspection was conducted without notice.
- Since the previous inspection, leaders were asked to submit another action plan. This was judged by Ofsted to be satisfactory and was subsequently accepted by the Department for Education.
- The focus of the inspection was to check whether the school complies with particular requirements in Parts 7 and 8 of the independent school standards.
- The inspector met with the headteacher and those responsible for safeguarding. He also met with some pupils as he toured the premises. The inspector considered the school's arrangements for managing complaints, as well as leadership and governance.
- The inspection also considered the school's safeguarding arrangements, including the single central register of checks on adults. The relevant requirements in Parts 3, 4 and 6 of the independent school standards continue to be met.

## Inspection team

James Waite, lead inspector

Ofsted Inspector

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