

## **Compliance action taken for childcare provision**

Ref: EY471760/5673511

Date: 21 March 2024

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 1 March 2024, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate.

Following the inspection, we served a welfare requirements notice on 13 March 2024. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 18 March 2024:

- ensure that all staff understand local safeguarding procedures and have up to date knowledge of how to recognise children may be at risk of or suffering from harm
- improve staff understanding and practice in how to manage children's behaviour in an appropriate way
- take prompt action to ensure that all staff understand and implement the policy for managing and recording accidents and injuries to children
- improve staff supervision arrangements to ensure staff receive the coaching, support and training they need to improve their personal effectiveness and promote the interests of children
- ensure staff are deployed effectively so that children are appropriately supervised at all times to prioritise their safety and well-being

We will monitor the provider's compliance with the welfare requirements notice.

We suspended the provider's registration on 6 March 2024 because we believed children may be at risk of harm. Suspension allowed time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider had a right to appeal against a suspension. The provider may not provide childcare for which registration is required while

the suspension is in place and may commit an offence if they do so.

On 16 April 2024, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection.

We found that all staff had attended safeguarding training and improved their knowledge and understanding of child protection procedures. They demonstrated significantly improved understanding of their safeguarding responsibilities. Staff had refreshed their first-aid training and knowledge of related policies. Staff had reviewed the layout of the setting and improved how they communicate with each other to ensure appropriate supervision of children. The new manager had developed a positive behaviour policy and demonstrated a commitment to ensuring this is delivered consistently by all staff. The new manager described how she will continue to provide support, coaching and training to help staff improve their personal effectiveness and ensure the needs of children are better met.

We are satisfied the provider has met the safeguarding and welfare actions raised.

On 19 April 2024, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been sufficiently reduced.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.