

Compliance action taken for childcare provision

Ref: EY429704/5641157

Date: 13 March 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 January 2024, we received concerns that the provider was not meeting some of these requirements. On 1 February 2024, we carried out an inspection and found the provider was not meeting some of these requirements. The report and inspection outcome will be published in due course. Following the inspection we served a welfare requirements notice on 6 February 2024. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 7 February 2024:

- improve the designated safeguarding lead's (DSL) knowledge and understanding of the process to follow in the event of an allegation against a staff member or volunteer, in line with the Local Safeguarding Partnership procedures
- ensure safeguarding policies are up to date and reflect the current Local safeguarding partnership procedures.

Additional action needed by the later date of 4 March 2024:

- improve the key-person system so that children receive continuity of care and staff have a better understanding of children's needs including what they need to learn next
- ensure staff are suitably deployed and support children sufficiently in their play and learning
- develop staff's knowledge and understanding of how to interact effectively with children and how to implement a curriculum that builds on what children already know and can do
- provide targeted support for children with additional needs, to ensure their needs are met and they make progress
- ensure staff adequately supervise children and are able to quickly identify and address

children's behaviour effectively.

On 15 February 2024, we carried out a regulatory telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare actions due by 7 February, that were raised at their last inspection.

We found that the DSL had improved their knowledge of the managing allegations procedures and now fully understands their responsibilities. They have also reviewed and updated the allegations policy and procedures, in line with the local safeguarding partnership processes. We are satisfied the provider has met the safeguarding and welfare actions that were due to be completed by 7 February 2024.

On 8 March 2024, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. We found the provider had met some of the safeguarding and welfare actions but not others.

We found that leaders had taken action to review the organisation of staff and key persons across the nursery and the sharing of information between staff, to ensure they all know the children well and can support their individual learning needs. They had appointed a new special educational needs coordinator (SENCo) and begun to review their plans for how to provide more targeted and appropriate support when children require extra help. We have served another welfare requirements notice with the action below to be completed within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 29 March 2024:

- ensure staff in the baby room are suitably deployed to sufficiently support children in their play and learning.

On 2 April 2024, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. We found that the provider had worked with staff to develop their understanding of how to meet the needs of babies. The provider had also reduced the number of other tasks that staff had previously been responsible for to allow them to give more of their attention to the babies.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.