

Compliance action taken for childcare provision

Ref: EY239818/5684066

Date: 27 March 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 March 2024, the provider notified us of a significant incident. The notification means that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage' to notify Ofsted of any significant event that may affect the suitability of the early years provider or any person who cares for children on the premises to look after children. On 25 March 2024, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. This related to an incident whereby a child came in from outside to use the toilet and became upset as they were unable to get out of the cubicle. Staff were not aware of this for a short period of time. The provider has completed an investigation into the incident and taken immediate action to ensure that a similar incident does not happen again. This includes ensuring that children are always supervised when using the bathroom, checking unoccupied areas more frequently and re-training staff about the setting's 'transfer of responsibility' policy so that children remain safe and supervised as they move between rooms and the indoor/outdoor environment. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.

