

## **Complaint about childcare provision**

Ref: EY490553/5686095

Date: 25 March 2024

## **Summary of outcome**

### **Outcome summary:**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 8 March 2024, we received concerns that the provider was not meeting some of these requirements. The provider will be able to give parents further information about this.

The provider failed to notify us that another registered childminder was working at her house. The notification means that the provider did not meet their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of changes to adults working in the household.

The provider is still registered with Ofsted.

## **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).