

Complaint about childcare provision

Ref: EY428277/5654878

Date: 7 March 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 6 March 2024, following concerns being raised about the provider's co-childminder, we carried out a visit to the premises where childminding takes place. At this visit we found that the provider was not meeting one of the requirements. We have issued an action for the provider to take.

Action needed by 13 March 2024:

- ensure that the organisation of the premises and equipment meets children's needs.

On 12 March 2024, the provider responded to the action set. We found that the provider had reorganised the resources and premises to provide an enabling environment for children.

We are satisfied the provider has met the safeguarding and welfare action raised. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).