

Complaint about childcare provision

Ref: EY260405/5656587

Date: 6 March 2024

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 9 February, the provider notified us of concerns they have received about staff deployment and supervision of children. The notification means that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage' to notify Ofsted.

On 6 March 2024, we completed a regulatory visit and found the provider has put risk assessments in place for additional events where parents are invited on the premises, including how staff must be deployed and supervise children during these events.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).