

Compliance action taken for childcare provision

Ref: EY260044/5641088

Date: 23 January 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 January 2024, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection we served a welfare requirements notice on 23 January 2024. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 9 February 2024:

- take all safety measures to ensure staff's personal mobile phones are stored securely and not accessible around children
- improve staff supervision to support, coach and train staff and identify solutions to gaps in practice as they arise
- improve the deployment of key persons to ensure care and learning are tailored to meet children's individual needs, in particular babies and toddlers, to help them feel settled and secure
- ensure staff facilitate appropriate hygiene practices with regards to wiping children's noses and hand washing practices, to minimise the risk of cross contamination, in particular for children under two years old
- help staff gain the knowledge and skills to support, understand and manage children's behaviour in an appropriate way
- ensure staff working with children under two years old, implement safe sleeping arrangements, in line with the latest government safety guidance
- ensure staff take all reasonable steps to identify and minimise all potential risks to

children, particularly removing choking hazards

On 13 February 2024, we found that the provider had taken satisfactory steps to address the actions raised. The provider reviewed their safeguarding policy and has implemented new safety measures relating to mobile phones. The provider has improved staff monitoring and coaching to ensure key person's are deployed to meet children's individual needs and help them feel secure. The provider has reviewed their hygiene practices to minimise cross contamination. The provider has improved how they support staff children's behaviour in a suitable way. The provider has taken steps to ensure staff complete training and monitors them, to make sure children under two sleep safely. The provider has also introduced additional measures to minimise choking risks for children. The provider remains registered with Ofsted.