

Compliance action taken for childcare provision

Ref: EY483107/5643599

Date: 25 January 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 23 February 2023, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements. We also served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

On 22 March 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. We found the provider had met some of the safeguarding and welfare actions but not others.

The provider had made improvements to the premises, including to ensure there are a sufficient number of working toilets. They had improved risk assessment procedures to minimise risks to children. Additionally, the manager had supported staff to understand good hygiene practices. These actions had improved some aspects of the promotion of children's good health and their safety. However, the provider had failed to implement staff supervision. Staff did not understand how to promote positive behaviour or support children with special educational needs and/or disabilities (SEND). They did not demonstrate a secure understanding of child protection. Furthermore, leaders had not ensured that a named deputy was in place.

Additionally, during the regulatory visit on 22 March 2023, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. In relation to the new areas of concern, as well as the previous actions that the provider had not met, on 5 April 2023 we served another welfare requirements notice.

Actions needed by 14 April 2023:

- ensure that staff provide children with clear and consistent messages about their

behaviour ensure that staff have a secure understanding of how to meet the needs of children with special educational needs and/or disabilities

- ensure that staff are aware of the local safeguarding referral procedures and have a secure understanding of safeguarding issues
- ensure that there are appropriate arrangements in place for the supervision of staff who have contact with children and staff receive coaching, guidance, and support to foster a culture of continuous improvement
- ensure that links with external professionals and other settings children also attend are in place
- ensure there is a named deputy who is capable and qualified to take charge in the managers absence.

On 18 April 2023, we carried out a further regulatory visit to check whether the provider had met the safeguarding and welfare actions raised. We found that the provider had improved their knowledge and understanding of child protection procedures and now fully understands their responsibilities. The provider has made links with other professionals to support children with SEND. We found that staff use consistent behaviour management approaches and appropriate supervision arrangements have been put in place for staff to help them understand their roles and responsibilities. A named deputy, who in the provider's judgement is capable and qualified, is now in place to take charge in the manager's absence. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-](https://www.gov.uk/government/publications/early-years-provider-non-compliance)

[action-by-ofsted.](#)