

Compliance action taken for childcare provision

Ref: 2550646/5590164

Date: 14 December 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 10 November 2023, the provider notified us of an allegation against staff.

On 8 December 2023 and 11 December 2023, we carried out regulatory telephone calls with the provider. We found the provider was not meeting some of the requirements. We issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 15 January 2024:

- ensure all staff, including leaders and managers are trained, understand, and follow the setting's safeguarding policy and procedures when a concern about inappropriate staff behaviour or a child's welfare is identified
- ensure all staff understand their responsibility to manage children's behaviour in an appropriate way
- ensure that the complaints policies and procedures are maintained and followed in the event a concern being raised
- ensure leaders, managers, and staff understand their responsibility to maintain confidentiality of information about staff and children
- develop a robust understanding of matters you must notify Ofsted about, including the responsibility to inform Ofsted as soon as it is reasonably practicable.

On 15 January 2024, the provider responded to the actions set. We found that the provider has taken steps to improve leaders and staff understanding of safeguarding policy and procedures, so that they now know the processes to follow if allegations are raised about a member of staff. Staff have undertaken training to develop their awareness of the

importance of only using positive and appropriate methods when managing children's behaviour. The setting's policies and procedures have been revisited by leaders and staff to ensure that confidentiality is maintained for both children and staff when required. Leaders are now aware of their responsibility to notify Ofsted within the required time period of relevant matters.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.