

Compliance action taken for childcare provision

Ref: EY551363/5602677

Date: 13 December 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 November 2023, we received concerns that the provider was not meeting some of these requirements.

On 8 December 2023, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that required the provider to take the actions below within the timescales set out.

The provider will be able to give parents further information about this.

Actions needed by 29 December 2023:

- ensure that staff receive effective supervision that fosters a culture of mutual respect and encourages staff to discuss issues in the nursery
- ensure the key person system is effective so that all children have a settled relationship with staff
- ensure that staffing arrangements are effective so that whilst eating, children are within sight and hearing of a member of staff
- ensure that staff: child ratios are met to make sure that children's needs are met and that they are safe
- ensure that staff receive effective support to help them understand how to manage children's behaviour appropriately
- ensure effective arrangements are in place for children with special educational needs and/or disabilities so that staff follow the support plans to meet their needs.

On 5 January 2024, the provider responded to the actions set. The provider has ensured that all staff receive effective supervision meetings where staff are confident to raise issues about the running of the nursery. Training and meetings have taken place for staff to better

understand how to manage children's behaviour positively and to improve staff's knowledge about supporting children with special educational needs and/or disabilities. The provider has made improvements to the key person system and included a key person buddy system. There are new protocols in place to ensure that staff supervise children when eating and updated staffing arrangements to ensure that staff:child ratios are met.

We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.