

## **Compliance action taken for childcare provision**

Ref: EY221441/5594395

Date: 5 December 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 September 2023, the provider notified us of safeguarding allegation that had been brought to their attention. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

However, in addition to this on 29 September 2023 we received concerns that the provider was not meeting some of the requirements of the early years foundation stage, specifically relating to the management of the allegation.

On 4 December 2023, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take below within the timescales set out.

Actions needed by 18 December 2023:

- ensure local authority safeguarding procedures are followed robustly and a full investigation, where appropriate, is conducted in the event of any safeguarding concerns being raised
- gain a secure knowledge of how to maintain effective partnerships with all parents, including in the event concerns are raised.

The provider responded to the actions raised and they have reviewed the policy and procedures for safeguarding and complaints and ensured all staff are fully aware of this so that prompt action can be taken if a concern is raised.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).