

## Compliance action taken for childcare provision

Ref: 2558045/5582892

Date: 1 December 2023

## Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 3 November 2023, the provider notified us of a significant event. The notifications means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 23 November 2023, we carried out a regulatory telephone call. We found that the provider was not meeting one of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 30 November 2023:

- ensure appropriate action is taken when children become ill including contacting children's parents promptly to seek medical help or advice when necessary
- ensure staff have a secure knowledge of the safeguarding policy and procedures and can identify and report concerns in a timely and appropriate way to ensure children's safety
- ensure staff consistently use appropriate strategies to manage children's behaviour in ways that protect children's well-being and promote their welfare.

On the 29th November 2023, the provider responded to the actions set. Staff had received further training on the nurseries policies and procedures. Managers have monitored staff knowledge and understanding of the procedures to follow when children become ill to ensure they follow the correct reporting processes. Staff received further training on safeguarding and behaviour management to ensure their knowledge is secure. Managers have devised a system of monitoring staff practice on an on-going bases to ensure the nursery procedures are implemented as expected.

We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.



## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.