

Compliance action taken for childcare provision

Ref: EY356873/5554962

Date: 21 November 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at <http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2>. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 28 September 2023, the provider notified us of safeguarding incident. This means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 8 November 2023, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. The provider had failed to notify Ofsted after a child was left in the outside area unsupervised. This means that the provider did not notify Ofsted of a significant event which is likely to affect the suitability of the provider or any person who cares for, or is in regular contact with, children on the premises. Following the incident, leaders had taken appropriate action. They reviewed the procedures and re-trained staff to ensure all children are safely escorted back indoors and that no child is left behind. We also found that induction procedures for staff did not ensure they develop a clear understanding of setting policies and procedures. In particular, the staff did not have a full understanding of whistleblowing procedures. We issued an action for the provider to take within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 22 November 2023:

- ensure that induction training is effective and helps staff to develop a clear understanding of the setting policies and procedures.

On 21 November 2023, the provider responded to the action set. We found that the provider had completed a full review of the company's induction procedures and training. All staff are being re-inducted to ensure that their induction is reinforced and consistent with policies and procedures. Whistleblowing training is now part of the mandatory training for all staff. We are satisfied the provider has met the safeguarding and welfare action raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.