

28 November 2023

Our Reference 2671514

Dear Sylvie Nkou

Risen Star After School Club  
Abbots Park road  
St Martin's Community Centre  
London  
SW2 3PW

Setting reference number: 2671514

### **The Childcare Register: inspection outcome - non-compliant**

I inspected your childcare provision on 31 October 2023.

I found that you were not meeting all of the requirements for registration on the Childcare Register and I discussed the reason(s) for this during the visit.

We have therefore set the following actions:

#### **ACTIONS**

<b>The following actions are to be completed by the date shown</b>	<b>Date</b>
■ ensure a written complaints policy is in place that highlights the procedure for responding to complaints	17/11/2023
■ improve knowledge of safeguarding procedures, in particular, knowledge of responsibilities regarding 'Prevent' duty, female genital mutilation and allegations.	17/11/2023

You must complete the actions by the dates shown.

Please read carefully the registration requirements for the Childcare Register which are described in the early years and childcare guide to registration, which you can find on our website at <https://www.gov.uk/government/publications/become-a-registered-early-years-or-childcare-provider-in-england> as you must meet these requirements in order to remain registered on the Childcare Register.

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If you have any questions please contact us on 0300 123 1231 quoting the reference number at the top of this letter.

Yours sincerely

Oluyemisi Afolabi

Early Years Inspection Team