

## Compliance action taken for childcare provision

Ref: EY280834/5584043

Date: 22 November 2023

## **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 November 2023, the provider notified us of an incident relating to environment safety and supervision of children, specifically relating to the garden. Furthermore, on 20 November 2023, the provider notified us of an incident relating to the management of children's dietary needs. The notifications mean that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 21 November 2023, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right.

The provider has conducted thorough investigations into both incidents. They have reviewed the environment outside and improved their risk assessments of this space. They has reissued the staff deployment policy and the outings policy to their staff team and retrained them all in the expected headcount procedures. They have also implemented a new system to ensure more rigorous checks of the numbers of children going outside and returning in take place. The provider has overhauled their system for managing children's dietary needs during snack and mealtimes. All staff are due to receive comprehensive training in the management of children's dietary needs to ensure this is fully understood. Since these incidents the provider has increased their observations of staff practice. They are also utilising their staff supervision and performance management arrangements to ensure improvements are embedded in practice.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the



enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.