

Compliance action taken for childcare provision

Ref: 512410/5566138

Date: 31 October 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 20 October 2023, the provider notified us an incident relating to the use of a store cupboard and the supervision of children. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 31 October 2023, we carried out a regulatory telephone call. During the call, as well as discussing the above, the provider met their legal responsibility to notify us of a second incident relating to the garden and the supervision of children, that they were in the process of writing to Ofsted about. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take below within the timescales set out.

Actions needed by 14 November 2023:

- implement more robust support for staff to help ensure all staff fully understand their key roles, including health and safety responsibilities to ensure they are effectively implemented in practice
- ensure staff deployment throughout the nursery is effective and that those who are less experienced receive the support they require to ensure children's whereabouts are known and they are fully supervised at all times
- improve the safeguarding culture within the staff team to ensure they fully understand their safeguarding duties, including the importance of their own integrity and whistle-blowing role in the event concerns are identified about practice.

On 14 November 2023, the provider responded to the actions set. We found that the provider had improved their support systems for staff by conducting more observations, ensuring more management presence within the base rooms and enacting more regular supervisions. The provider has redeployed staff throughout the nursery to ensure those less experienced are more carefully monitored and mentored by those with more experience.

The provider has reviewed all relevant procedures and implemented more robust checking systems and head count processes across the provision to ensure children's whereabouts are always known. All staff have received training in safer working practices and safeguarding to improve their knowledge of their health and safety responsibilities and the safeguarding culture within the provision.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.