

Compliance action taken for childcare provision

Ref: EY310660/5566441

Date: 3 November 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 19 October 2023, the provider notified us of a safeguarding allegation. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 2 November 2023, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 16 November 2023:

- ensure child protection procedures are fully understood and followed, including considering all possibilities occurring for any child in their life at home or elsewhere when concerns are raised
- gain a secure understanding of how to effectively assess and make decisions on the suitability of staff, particularly when concerns are raised, to ensure a fair and robust process is followed
- work effectively with external professionals, including listening to and acting on their advice as required, specifically during safeguarding investigations when they are the lead agencies.

On 14 November 2023, the provider responded to the actions set. We found that the provider had improved their knowledge and understanding of child protection procedures. The provider has conducted a more thorough safeguarding investigation into the recent incident, including considering all relevant aspects. As a result, the provider has reviewed their nappy changing procedures and the management of children in the pre-school toilets to ensure staff can work more closely together and foster higher levels of supervision of children during these times. The provider has also reviewed and amended their safeguarding policy to outline what the role of lead professionals are. They have

demonstrated they fully understand they must wait for and then act on their advice when making decisions about staff suitability. All managers and staff have been briefed and re-trained on their safeguarding roles and responsibilities in line with the amendments made.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.