

Complaint about childcare provision

Ref: EY445361/5477955

Date: 10 November 2023

Summary of outcome

All early year's providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 30 June 2023, we received concerns that this provider was not meeting some of these requirements.

On 14 September 2023, we carried out a regulatory telephone call. We found the provider had failed to notify Ofsted, of a significant event within the required timeframe, which is a requirement of their registration.

The provider has since demonstrated that they are aware of what information needs to be notified to Ofsted. We are satisfied that the provider will inform Ofsted of any notifiable changes in the future.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

