

Complaint about childcare provision

Ref: EY415702/5557779

Date: 30 October 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 and 12 October 2023, we received concerns that the provider was not meeting some of these requirements.

On 23 October 2023, we carried out a regulatory visit and found the provider was meeting the requirements. For example, the premises, toys and equipment were safe and suitable for children. Additionally, during the regulatory visit, we found a new area of concern. This means that the provider was not meeting other requirements as set out in the 'Statutory framework for the early years foundation stage'. The provider did not notify Ofsted about changes to the legal entity. This failure to notify means the provider has not met their legal responsibility to notify Ofsted about significant events. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).