

Complaint about childcare provision

Ref: 2685435/5552037

Date: 19 October 2023

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 15 September 2023 we received information that raised concerns that the provider was not meeting some of these requirements and on 10 October 2023 we received a notification from the provider.

On 19 October 2023, we carried out a regulatory visit. We found that the provider had failed to notify Ofsted about a significant event within the required timescales which is a requirement of their registration. On this occasion we took no further action because we believe the provider will meet the requirement for notifying Ofsted about significant events in the future. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).