

## **Compliance action taken for childcare provision**

Ref: EY451672/5493204

Date: 19 September 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework—2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework-2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 19 July 2023, we received concerns that the provider was not meeting some of these requirements.

On 27 July 2023, we carried out a regulatory visit and found that the provider was not meeting some of these requirements.

Following the visit, we served a welfare requirements notice on 1 August 2023. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 11 August 2023:

- ensure that staff follow the policy that covers the use of their personal mobile phones in the setting
- ensure all staff have a clear knowledge of 'Prevent duty guidance for England and Wales' so that they can identify and know what to do if they believe a child may be exposed to radicalisation and extremism
- improve induction training to ensure that staff understand their roles and responsibilities, including information about emergency evacuation, safeguarding, child protection and health and safety issues
- provide effective supervision, monitoring and coaching to help staff understand their roles and responsibilities in improving the quality of the provision and to provide quality learning and development experiences for all children
- ensure training is embedded, particularly first aid to ensure emergency intervention as required

- ensure that key-person arrangements are used to effectively meet children's individual needs
- ensure that there is a named deputy who, in your judgement, is capable and qualified to take charge in the manager's absence
- ensure staff are deployed effectively to keep children safe and meet their needs at all times
- ensure that fresh drinking water is available and accessible to children at all times
- ensure that children's behaviour is managed positively and in an appropriate way to support their well-being and understanding of what is right and wrong
- ensure that all staff know the emergency evacuation procedure and that emergency exits are correctly labelled and clearly identifiable
- improve the security of the premises to prevent unauthorised persons entering the setting
- improve risk assessment to ensure that all risks to children's safety are identified and actions are taken to remove or minimise risks and hazards.

On 14 August 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at the previous visit. We found that the provider had met some but not all of the actions in the welfare requirements notice. The provider took steps to ensure that the setting's policy for mobile phone use is adhered to by all staff. They had improved staff's understanding of the 'Prevent duty guidance'. The provider took steps to ensure that first aid training is embedded and staff's knowledge of first aid is improved. They had improved the overall security of the premises. The provider took steps to improve the key person system, which had a positive impact on how they meet children's individual needs.

However, we found that the provider had not met some of the actions set in the welfare requirements notice.

Actions that the provider still needs to meet:

- provide effective supervision, monitoring and coaching to help staff understand their roles and responsibilities in improving the quality of the provision and to provide quality learning and development experiences for all children
- ensure that there is a named deputy who, in your judgement, is capable and qualified

to take charge in the manager's absence

- ensure staff are deployed effectively to keep children safe and meet their needs at all times
- ensure that children's behaviour is managed positively and in an appropriate way to support their well-being and understanding of what is right and wrong
- improve risk assessment to ensure that all risks to children's safety are identified and actions are taken to remove or minimise risks and hazards.

On 18 September 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at the previous visit. We found that the provider had met some but not all of the actions in the welfare requirements notice. Following the visit, we served a welfare requirements notice on 21 September 2022. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 29 September 2023:

- take immediate action to provide effective supervision, monitoring and coaching to help staff understand their roles and responsibilities
- improve the key person system to ensure children's individual needs are met
- ensure that staff are deployed effectively to keep children safe and meet their needs at all the times, including those who are sleeping
- that children's behaviour is managed positively and in an appropriate way to support children's well-being and understanding of what is right and wrong.

We will monitor the provider's response to ensure the actions are successfully completed.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).