

Compliance action taken for childcare provision

Ref: EY266819/5514302

Date: 15 September 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 15 August 2023, we carried out an inspection and found the provider was not meeting some of these requirements.

Following the inspection we served a welfare requirements notice on 16 August 2023. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 16 August 2023:

- ensure all staff, including the designated safeguarding lead, understand the procedure to manage allegations, in line with local safeguarding partnerships (LSP), to enable them to raise concerns about colleagues appropriately
- improve the deployment of staff to ensure children are supervised appropriately during snack and mealtimes.

Additional actions needed by the later date of 8 September 2023:

- implement effective systems for the monitoring, support and coaching of the manager and staff, to ensure they have the knowledge and skills to carry out their roles and responsibilities and to meet children's needs
- ensure staff have the necessary skills to help children to understand the boundaries and expectations for their behaviour
- improve staff deployment to enable staff to meet the needs of all children, including those who require additional support
- improve partnerships with parents and other settings attended by children and exchange information about children to enable consistency in children's experiences.

On 22 August 2023, we carried out a regulatory visit. The focus of the visit was to check

whether the provider had met the safeguarding and welfare actions that were due by 16 August 2023, raised at their last inspection.

We found that the provider had taken steps to ensure that staff had a secure understanding of the process to report any allegations. The provider had also improved the supervision of children during snack and mealtimes to promote children's welfare.

On 12 September 2023, we carried out another regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions that were due by 8 September 2023, raised at their last inspection.

We found the provider had met some of the safeguarding and welfare actions but not others. The provider had made sure that staff know how to help children to understand how to behave appropriately. However, the provider had not met the other actions that were set in the welfare requirement notice, which were due to be completed by 8 September 2023. We have served another welfare requirements notice. The provider will be able to give parents further information about this.

Actions needed by 22 September 2023:

- improve the monitoring of staff's practice and provide targeted support and coaching, including during induction processes, to ensure all staff have the knowledge and skills to carry out their roles and responsibilities and to meet children's needs
- improve the organisation of staff and their supervision of children to meet the needs of all children
- ensure staff share information about each child with their parents to provide consistency in children's experiences
- improve the key-person system to ensure that staff have the necessary information about the children to get to know them well and meet their care and learning needs.

We are taking steps to cancel the provider's registration. The provider has a right to object to our intention to take these steps.