

## Compliance action taken for childcare provision

Ref: EY279982/5516119

Date: 1 September 2023

## Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 5 July 2023, we carried out an inspection and found the provider was not meeting some of these requirements. The report and inspection outcome will be published in due course.

On 18 August 2023 the provider notified us of an incident. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted.

On 21 August 2023 we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice on 25 August 2023. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 31 August 2023:

- Ensure leaders, including the designated safeguarding lead, understand and implement a child protection policy, in particular those that relate to the management of allegations.
- make sure that staff know and understand how to respond to children's behaviour in a safe and respectful manner, and that they teach children the importance of managing their emotions appropriately.
- improve your oversight of the setting to ensure that the manager meets the



responsibilities of their role, in particular their role in managing allegations to safeguard children.

We will monitor the provider's response to ensure the actions are successfully completed. The provider will be able to give parents further information about this.

On 31 August 2023 we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare requirements notice set during the regulatory call on 21 august 2023.

We found that leaders, including safeguarding leads, had improved their knowledge and understanding of child protection procedures, and now fully understands their responsibilities. This included those that relate to the management of allegations. This helps ensure that children are safeguarded. In addition, we found that staff now understand how to respond to children's behaviour appropriately and in a safe and respectful manner. Therefore, children's social and emotional needs are supported. Leaders have reviewed and improved procedures for the oversight of managers in the setting, which includes how they implement procedures regarding the management of allegations. This helps ensure safeguarding procedures are followed without delay to safeguard children.

We are satisfied the provider has met the safeguarding and welfare requirement notices raised. The provider is still registered with Ofsted.



## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.