

# Inspection of Reach Out Child Care Services Limited

104 Parkside Road, Hillsborough, Sheffield S6 2AA

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Inspection date:

7 August 2023

**The quality and  
standards of early  
years provision**

**This  
inspection**

**Met**

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Previous  
inspection

Not Met (with actions)

## **What is it like to attend this early years setting?**

### **This provision meets requirements**

Children are happy and settle quickly at this holiday and out-of-school club. They excitedly take part in making wool ice creams using pom-poms. Children enjoy showing their friends what they have made and staff congratulate them. This helps children to feel part of the club family and have a sense of security. Older children welcome the opportunity to act as a good role model. They buddy up with younger children, helping them to make friendships. Children are well behaved and polite. They are aware of what is expected of them and follow the club rules well. Children confidently engage with others and have good levels of self-esteem.

Children laugh as they play games, and quieter children are encouraged to join in by being asked to talk about the games they are playing. Children play in harmony together, making pretend sandwiches and playing hairdressers. They work as a team to tidy toys and get ready to go outside.

Staff understand the importance of fresh air and ensure that children are provided with plenty of opportunities to exercise and run around. Children talk excitedly about their previous trips to the park and the ducks they saw. They eagerly take part in activities, drawing pictures and making duck food ready for their next visit.

### **What does the early years setting do well and what does it need to do better?**

- Since the last inspection, the provider has been working on her understanding of the relevant legislation. All the actions have been addressed. The provider and staff are dedicated and passionate to make certain they get things right for children and parents. They have a clear vision to ensure children are safe and enjoy their time at the club. They regularly review activities to make sure they meet the individual interests of the children. Staff plan a wide range of exciting and different experiences that successfully capture children's interests and promote their involvement.
- Staff know children well and gather essential information from parents when children start, to help them settle quickly into the club community. The effective key-person system now in place supports children to feel emotionally secure. Children welcome staff's warm interactions in their play. The environment is well organised, and activities fully consider children's individual interests and requests. Children have good opportunities to play quietly and relax in the cosy room, should they wish to.
- Staff place a high priority on helping children to feel valued and promote the diversity of the children who attend the club. For example, children enjoy learning about each other as they confidently share their family customs and cultures. They respectfully listen to each other and start to recognise their

similarities and differences. Children celebrate festivals from a variety of cultures. This enables children to understand the wider world.

- Parents are happy with the care their children receive. They report that their children are always happy when they collect them. Parents say staff keep them up to date with information from the club during verbal feedback about what their child has been doing. This helps to promote good relationships between parents and the club and, in turn, benefits children's enjoyment.
- The staff team are all enthusiastic about their role. The provider, who is also the manager, provides staff with one to-one appraisal meetings and a training schedule that takes account of mandatory training, such as first aid and food hygiene. However, staff do not benefit from more focused training, for example, to further enhance their already good interaction skills.

## **Safeguarding**

The arrangements for safeguarding are effective.

Staff know the procedures to follow should they have any concerns about a child in their care or the conduct of a colleague. They have knowledge of the signs and symptoms of possible abuse and neglect. All staff attend mandatory safeguarding training and keep up to date with changes in legislation and policy. There are safe recruitment procedures in place to ensure the continued suitability of staff who work with the children. Staff are deployed well to ensure good levels of supervision and support for all children. Staff are trained in paediatric first aid and keep this up to date.

## Setting details

<b>Unique reference number</b>	EY317883
<b>Local authority</b>	Sheffield
<b>Inspection number</b>	10258334
<b>Type of provision</b>	Childcare on non-domestic premises
<b>Registers</b>	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
<b>Day care type</b>	Out-of-school day care
<b>Age range of children at time of inspection</b>	4 to 11
<b>Total number of places</b>	22
<b>Number of children on roll</b>	69
<b>Name of registered person</b>	Reach Out Child Care Services Limited
<b>Registered person unique reference number</b>	RP904875
<b>Telephone number</b>	0114 2811152
<b>Date of previous inspection</b>	7 September 2022

## Information about this early years setting

Reach Out Child Care Services Limited registered in 2006 and is in the Hillsborough area of Sheffield. The out-of-school club employs 10 members of childcare staff. Of these, nine hold an appropriate childcare qualification at level 2 and above. The club opens from Monday to Friday, term time only. Sessions are from 3pm until 6pm. The club provides care during the school holidays from 8.30am to 6pm. They also operate a Saturday club for children with special educational needs and/or disabilities.

## Information about this inspection

### Inspector

Ruth Moore

## Inspection activities

- The inspector discussed any continued impact of the pandemic with the provider and has taken that into account in their evaluation of the provider.
- The staff spoke to the inspector about the activities they provide for children in the club.
- Children told the inspector about their friends and what they like to do when they are at the club.
- The inspector observed the activities provided, indoors and outdoors, and assessed how well these meet children's interests and needs.
- The inspector held a meeting with the club provider and looked at a sample of the setting's documents. This included evidence of staff suitability and training.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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