

1259178

Registered provider: Solid Global Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a privately owned limited company. It offers care for up to two children. The home specialises in providing therapeutic care for children with mental health needs.

There has not been a registered manager at the home for over a year. A manager was appointed in August 2022 but subsequently withdrew their application. A new manager started on 2 May 2023 and submitted their application to register with Ofsted on 28 July 2023.

Inspection date: 18 July 2023

This monitoring visit

Following a full inspection on 13 and 14 June 2023, the home was judged inadequate. One compliance notice was issued, under regulation 12.

At this visit, the inspector found the provider had not taken action to meet all aspects of the compliance notice.

One child continues to live at the home. They were not at the home at the time of the visit, but the inspector was able to speak to them on the telephone.

The child talked about wanting to move as they did not feel staff understood their feelings about food and eating. The child did say they liked some staff.

On occasions, staff have had to use physical intervention to keep the child safe. However, records are poorly written and lack detail of the interventions used. On several occasions, staff have used interventions which they have not been trained to use. This practice has the potential to cause harm to the child.

The manager's monitoring of staff's physical interventions is not effective. The manager has read the reports completed by staff but has not challenged staff practice or sought advice and guidance from the physical intervention trainer.

The manager has reviewed the child's risk assessments. These are detailed and give staff the information needed to understand risks, along with strategies to help keep the child safe.

Arrangements are being made for the child to return to the home once they are well enough to do so. The manager has considered the environment, to make it as safe as possible. However, this includes removing the bedframe and all furniture from the child's room, which would leave the child sleeping on a mattress on the floor. This is not treating the child with respect or maintaining their dignity, nor does it demonstrate that staff are able to meet a basic need.

The child is subject to a deprivation of liberty order. This details action staff can take to keep the child safe. Staff are aware of the restrictions they are permitted to use. The order is in place until 28 July 2023.

The inspector was unable to fully assess all the requirements from the last full inspection. Progress in meeting these requirements will be assessed at the next inspection. Ofsted has issued a notice of proposal to cancel the home's registration.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/06/2023	Full	Inadequate
10/01/2023	Full	Requires improvement to be good
20/09/2022	Full	Inadequate
01/06/2021	Full	Good

What does the children’s home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children’s Homes (England) Regulations 2015 and the ‘Guide to the Children’s Homes Regulations, including the quality standards’. The registered person(s) must comply with the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children’s home’s overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children’s needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>treat each child with dignity and respect;</p> <p>provide to children living in the home the physical necessities they need in order to live there comfortably. (Regulation 6 (1)(a)(b) (2)(iii)(vii))</p>	28 July 2023
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;</p> <p>that the home’s day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(b))</p> <p>Specifically, that the provider ensures staff record all incidents appropriately, that incidents of physical intervention are recorded in line with regulation and that there is</p>	13 August 2023

<p>manager oversight of the appropriateness of any physical intervention.</p> <p>This requirement was made at the last inspection and is restated.</p>	
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children’s home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(h))</p> <p>This specifically relates to the registered person and responsible individual ensuring that they carry out regular and effective monitoring and review of significant incidents, including physical intervention, and that they carry out supervision with staff. In addition, that they consider any learning to inform future practice.</p> <p>This requirement was made at the last inspection and is restated.</p>	<p>31 August 2023</p>
<p>The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children’s home.</p> <p>In particular the registered person must ensure that—</p> <p>medicine which is prescribed for a child is administered as prescribed to the child for whom it is prescribed and to no other child; and</p> <p>a record is kept of the administration of medicine to each child. (Regulation 23 (1) (2)(b)(c))</p> <p>Specifically, that staff have written guidance to inform them when to give medication prescribed to sedate and reduce anxiety as needed. Staff must record when and why this</p>	<p>31 August 2023</p>

<p>medication is used. In addition, ensure that there is evidence of independent oversight and review of the medication prescribed by the responsible individual, who is also a consultant psychiatrist.</p> <p>This requirement was made at the last inspection and is restated.</p>	
<p>A responsible individual must—</p> <p>have the capacity, experience and skills to supervise the management of the home, or the homes, in respect of which the responsible individual is nominated. (Regulation 26 (7)(b))</p> <p>This requirement was made at the last inspection and is restated.</p>	31 August 2023
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children’s safety.</p> <p>The registered person may only—</p> <p>employ an individual to work at the children’s home; or</p> <p>if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home,</p> <p>if the individual satisfies the requirements in paragraph (3).</p> <p>The requirements are that—</p> <p>the individual is of integrity and good character;</p> <p>the individual has the appropriate experience, qualification and skills for the work that the individual is to perform;</p> <p>the individual is mentally and physically fit for the purposes of the work that the individual is to perform; and</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(a)(b)(c)(d))</p>	31 August 2023

<p>Specifically, ensure that references that may raise concerns about an employee’s previous work history are fully explored with the referee and recorded and, where necessary, that an assessment of risk is undertaken.</p> <p>This requirement was made at the last inspection and is restated.</p>	
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children’s safety.</p> <p>The registered person may only—</p> <p>employ an individual to work at the children’s home; or</p> <p>if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home,</p> <p>if the individual satisfies the requirements in paragraph (3).</p> <p>The requirements are that—</p> <p>the individual has the appropriate experience, qualification and skills for the work that the individual is to perform; For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained—</p> <p>the Level 3 Diploma for Residential Childcare (England) (“the Level 3 Diploma”); or</p> <p>a qualification which the registered person considers to be equivalent to the Level 3 Diploma.</p> <p>The relevant date is—</p> <p>in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or</p> <p>in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016.</p>	<p>18 September 2023</p>

<p>The registered person may defer the relevant date if the individual—</p> <p>does not work, or has not worked, in a care role in a home for a prolonged period; or</p> <p>works, or has worked, in a care role in a home on a part-time basis. (Regulation 32 (1) (2)(a)(b) (3)(a)(b)(c)(d) (4)(a)(b) (5)(a)(b) (6)(a)(b)))</p> <p>Specifically, that staff’s progress towards achieving the appropriate qualification is monitored so that they can complete within the relevant timescales or where this has been exceeded, as soon as practicable.</p> <p>This requirement was made at the last inspection and is restated.</p>	
<p>The registered manager must undertake such continuing professional development as is necessary to ensure that the registered manager has the skills needed for managing the home. (Regulation 29 (4))</p> <p>Specifically, that the manager has undertaken training in behaviour management, ligature risks, deprivation of liberty, internet safety and attention deficit hyperactivity disorder.</p> <p>This requirement was made at the last inspection and is restated.</p>	31 August 2023
<p>The registered person must ensure that all employees—</p> <p>receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))</p> <p>This requirement was made at the last inspection and is restated.</p>	31 August 2023
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children’s home’s overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children’s needs and supports them to fulfil their potential.</p>	31 August 2023

In particular, the standard in paragraph (1) requires the registered person to—

understand and apply the home’s statement of purpose;

ensure that staff—

understand and apply the home’s statement of purpose;

protect and promote each child’s welfare;

provide personalised care that meets each child’s needs, as recorded in the child’s relevant plans, taking account of the child’s background;

help each child to understand and manage the impact of any experience of abuse or neglect;

help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult.

(Regulation 6 (1)(a)(b) (2)(a)(b)(i)(ii)(iv)(vi))

This specifically relates to the home’s placement plan and that it is updated with current information, such as children’s diagnoses, how this impacts on them and how staff support them, any routines or specific ways of working to support the child, and that there are plans to show how staff are to work to support the child’s progress.

This requirement was made at the last inspection and is restated.

Recommendation

- The registered person should ensure the statement of purpose is kept under review and when reviewed sent to the regulator within 28 days of the revision (regulation 16 and schedule 1). (‘Guide to the Children’s Homes Regulations, including the quality standards’, page 14, paragraph 3.5)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1259178

Provision sub-type: Children's home

Registered provider: Solid Global Limited

Registered provider address: 8 Astor House, 282 Lichfield Road, Sutton Coldfield, West Midlands B74 2UG

Responsible individual: Octovus Muchemenye

Registered manager: Post vacant

Inspector

Debbie Bond, Social Care Inspector

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