

2613341

Registered provider: iMapcentre Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a private provider. It provides care for up to six children with learning disabilities. The manager registered with Ofsted on 23 August 2022. There were two children living in the home at the time of the inspection.

Inspection date: 5 July 2023

This monitoring visit

Ofsted carried out an unannounced visit to monitor compliance notices that were served under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard, following the full inspection on 7 June 2023.

At the time of this monitoring visit, two children were living at the home. However, one child was not present as they had a pre-planned stay with their family.

The management team has demonstrated effective leadership in implementing necessary changes and improvements since the last inspection. Clear systems and processes have been put in place to ensure that the home operates in line with the regulations and standards.

Staff members have received appropriate training relevant to children's needs. This includes safeguarding children with disabilities and sensory and communication needs so that the staff are familiar with the home's child protection policies. This training contributes to the overall safety, well-being and positive development of the children.

Leaders and managers have implemented steps to ensure that medication is only issued when necessary and in line with the prescription. This approach promotes the safe and appropriate use of medication, minimising potential risks and optimising the health and well-being of children.

The manager and staff are curious about the triggers to children's behaviour and try to identify any patterns. This is used to inform the plans to support children. Staff are often successful in managing children's behaviours but sometimes need to use a physical intervention. The use of a physical intervention is appropriately documented and then reviewed by the manager.

The manager has taken appropriate steps to ensure that restrictions, including locking kitchen cupboards, are only used when needed to keep the children safe and when assessed to be the most effective approach to use.

Children experience positive and well-planned moves into the home. They visit the home before they move in and meet the staff team. Staff consider children's wishes and feelings before they move in. One child is due to leave the home soon. Their wishes and feelings are now captured regularly and these discussions include the support they need to successfully move on to adult services.

Staff attend regular team meetings and supervision sessions. This helps staff to reflect on their performance and to identify training to meet children's needs. This also keeps staff focused and motivated in their roles.

The home environment has improved, with the introduction of additional oversight from the manager ensuring that all areas are kept clean and free of hazards. Children's bedrooms are personalised with their belongings and furnished appropriately.

Children's views, wishes and feelings are now regularly sought and are being considered consistently. This gives children the opportunity to be involved in their care.

Following this monitoring visit, a case review was held on 6 July 2023, where it was agreed that the provider has met the actions detailed in the compliance notices. The previous requirements made at the last inspection were not considered at this inspection and have been restated in this report.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/06/2023	Full	Inadequate
15/11/2022	Full	Good
04/05/2022	Full	Inadequate
03/11/2021	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority. (Regulation 14 (1)(a)(b) (2)(iii))</p> <p>This relates specifically to children being prepared as much as they can be and in a way they understand to move into or out of the home.</p> <p>This further relates specifically to appropriate planning for a child's move into the home and their daily activities.</p> <p>This also relates to children being supported and encouraged to develop their independence skills ahead of them moving out of the home.</p>	18 July 2023
<p>The registered person must ensure that—</p> <p>the privacy of children is appropriately protected;</p> <p>children can access all appropriate areas of the children's home's premises;</p> <p>and</p> <p>any limitation placed on a child's privacy or access to any area of the home's premises—</p>	18 July 2023

<p>is intended to safeguard each child accommodated in the home;</p> <p>is necessary and proportionate</p> <p>is kept under review and, if necessary, revised; and</p> <p>allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(b)(c)(i)(ii)(iii)(iv))</p> <p>This relates specifically to the use of locks on internal communal doors and areas.</p>	
<p>The registered person must—</p> <p>keep the statement of purpose under review and, where appropriate, revise it; and</p> <p>notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))</p> <p>This relates specifically to the statement of purpose being factually accurate with regard to the living arrangements in the home.</p> <p>This also relates to the registered person informing the regulator of updates to the statement of purpose within timescale.</p>	18 July 2023
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>a child is involved in or subject to, or is suspected of being involved in or subject to,</p> <p>sexual exploitation;</p> <p>an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;</p> <p>there is an allegation of abuse against the home or a person working there;</p> <p>a child protection enquiry involving a child—</p>	18 July 2023

<p>is instigated; or</p> <p>concludes (in which case, the notification must include the outcome of the child protection enquiry); or</p> <p>there is any other incident relating to a child which the registered person considers to be serious.</p> <p>A notification made under this regulation—</p> <p>must include details of—</p> <p>the matter;</p> <p>the other persons, bodies or organisations (if any) who or which have been notified;</p> <p>and</p> <p>any actions taken by the registered person as a result of the matter;</p> <p>must be made or confirmed in writing. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e) (5)(a)(i)(ii)(iii)(b))</p>	
<p>The registered person must complete a review of the quality of care provided for children (“a quality of care review”) at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and</p> <p>any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1) (2)(a)(b)(c))</p>	<p>18 July 2023</p>

Recommendation

- The registered person should have a workforce plan which can fulfil the workforce-related requirements of regulation 16, schedule 1 (paragraphs 19 and 20) The plan should include details of the process for managing and improving poor performance ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.8)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2613341

Provision sub-type: Children's home

Registered provider: iMapcentre Limited

Registered provider address: iMap School, Barrowmore Estate, Barnhouse Lane,
Great Barrow, Chester CH3 7JA

Responsible individual: Anthony Yearsley

Registered manager: Timothy Snelling

Inspectors

Jennifer Quest, Social Care Inspector

Pam Nuckley, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2023