

Complaint about childcare provision

Ref: EY500560/5491808

Date: 16 August 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 13 July 2023, concerns were raised that the provider was not meeting some of the requirements regarding not administering medication and not meeting their responsibility to support children with special educational needs and/or disabilities (SEND).

On 28 July 2023 we carried out a regulatory visit. We found the provider had taken action in response to the concerns raised. The provider has completed records for the administration of medication and worked closely with their Local authority to access support for children with SEND.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).