

1252937

Registered provider: Compass Children's Homes Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to provide care for up to four children with social, emotional and mental health difficulties. It is owned and run by a private organisation. At the time of the inspection, two children were living in the home.

The manager has been registered with Ofsted since March 2023.

Inspection dates: 5 and 6 July 2023

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 26 July 2022

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/07/2022	Full	Good
26/07/2021	Full	Good
03/03/2020	Full	Good
17/05/2018	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children speak warmly about their relationships with staff. One child told the inspector that they prefer living here because staff really understand them. Recent renovations to the home have contributed to the children having a sense of pride about where they live, and they enjoy helping to maintain its appearance.

Well-written care plans and assessments provide staff with information about how to meet the individual needs of children, and this supports them to provide good-quality care.

Children are encouraged to maintain a healthy lifestyle and to access a range of activities that promote this. Staff ensure that when children express any new interests, they can explore these, and they can have fun doing so.

Managers have developed positive working relationships with people who are important to children. Social workers are reassured by the collaborative working and open communication from staff. Children's contact with family and friends is managed sensitively, providing them with the support that they need to enjoy their time with others.

Children feel listened to and know who to speak with if they feel worried. This is a result of the nurturing relationships that children have with staff. This has enabled children to explore their own identity and be who they want to be.

Staff are ambitious about children's futures and support them to make good progress in relation to their starting points. They enable children to be as independent as possible, while managing levels of vulnerability and risk well.

Managers plan thoughtfully when helping children to move into and out of the home. One child, who has recently left the home, was supported to write their own move-on plan. This was the first time that they had managed to move in a planned way.

Children attend education regularly, with one child stating that they were excited about the opportunity to sit a GCSE exam. On occasions when there have been concerns about the suitability of education placements, the home has worked with agencies to find new placements for children.

How well children and young people are helped and protected: good

Staff prioritise the safety and well-being of children. They understand risks well and respond appropriately to any concerns as they arise.

When concerns do arise, managers work collaboratively with external agencies to

support children to be safe. Records of these concerns are clear, with well-documented evidence of the actions taken and the decisions made.

Staff are well trained in managing challenging incidents. When physical restraint is used, this is proportionate and well documented, and effective discussions help staff to learn from these incidents. Children are supported to understand the impact of their behaviours and to identify strategies that might help them in the future. As a result, incidents of challenging behaviours have reduced.

Risk assessments and plans are comprehensive and provide guidance for staff on how to support children effectively. Plans are reviewed following any incidents, and relevant information is shared with staff to help inform their practice.

The effectiveness of leaders and managers: good

Managers are ambitious and passionate about providing a good quality of care to children. Managers have a good understanding of the progress that children make and appropriately acknowledge this with children.

Staff working in the home speak warmly of their relationships with managers and the support that they receive to further their development. Supervision of staff occurs regularly and provides staff with appropriate opportunities to reflect on practice, safeguarding and their own well-being.

Managers promote diversity and inclusivity in the home, with staff providing good role models for children, which supports a culture of respect and acceptance.

Professionals, such as social workers, report that they have good relationships with managers and staff and that the communication allows them to feel well informed about children's progress or any current concerns.

Managers and staff regularly seek the views of children using a variety of methods, such as questionnaires, meetings and the use of advocacy. This feedback helps the manager to formulate plans for developing the home to better meet the needs and reflect the interests of children.

Managers continue to work to recruit staff to the team. Recruitment processes are robust, and managers follow safer recruitment principles. This helps to ensure that staff working in the home are suitable.

Managers have a good understanding of the strengths and weaknesses in the home. They have reflected well on recent challenges and have used this to improve their practice.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1252937

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Ltd

Registered provider address: 3 Rayns Way, Syston, Leicester LE7 1PF

Responsible individual: Angela Sayers

Registered manager: Hayley Grover

Inspector

Jay Shekleton, Social Care Regulatory Inspector

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