

Complaint about childcare provision

Ref: 2581477/5490709

Date: 12 August 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 17 July 2023, we received concerns that this provider was not meeting some of these requirements. On 26 July 2023 we carried out an unannounced visit to the premises and found that some risk assessment procedures were not in place. We have issued a notice to improve. The provider is required to take the actions below within the timescales set out.

ensure risks to children are minimised, particularly in relation to plug sockets in children's sleep room, floors in the nursery and broken toilet seats by 07 August 2023

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

We are satisfied that the provider has now met this action.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).