

## **Compliance action taken for childcare provision**

Ref: 2636680/5475625

Date: 9 August 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 June 2023, we received a notification from the provider about a significant event. The notification means that the provider met their legal responsibility, as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 29 June 2023, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Actions needed by 17 July 2023:

- ensure all staff have sufficient knowledge and understanding of how to report concerns or allegations to the LADO
- improve the deployment of staff, so that key persons are available to meet the care and learning needs of each individual child
- ensure that child:staff ratios and requirements are adhered to at all times, and at least half the staff working with babies have received training that specifically addresses the care needs of babies.

On 20 July 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at the previous regulatory visit. We also checked if the provider was meeting other safeguarding and welfare requirements as set out in the Statutory framework for the early years foundation stage. We found the provider had met some of the safeguarding and welfare actions from the regulatory visit, but not all.

The provider had supported staff to develop their knowledge and understanding of how to report concerns or allegations regarding adults to the LADO. The provider had ensured they have sufficient qualified to unqualified staff to meet requirements. However, it was identified during the visit that on occasion the setting does not meet the child: staff ratio requirements. The provider had not met the action set regarding at least half the staff working with babies having received training that specifically addresses the care needs of babies.

We also found the provider was not meeting some other safeguarding and welfare requirements. We have therefore served an additional welfare requirements notice. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Actions needed by 5 August 2023:

- provide effective arrangements for the supervision of all staff to ensure their practice is monitored effectively and any training and support needs are identified
- ensure that the deployment of staff meets the needs of all children, with specific regard to meeting children's emotional needs, so that they build settled relationships in the setting
- ensure that child: staff ratios are adhered to at all times, and at least half the staff working with babies have received training that specifically addresses the care needs of babies.

On 10 August 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at the regulatory visit on 20 July 2023.

We found that the provider had improved their knowledge and understanding of the supervision of staff, to ensure that their practice and training needs are identified and supported. They ensure that staff are deployed to meet ratio requirements, and to support the emotional needs of all children. The provider ensures staff who work with babies have appropriate training to support the youngest children's care needs.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).