

Compliance action taken for childcare provision

Ref: EY337045/5473535

Date: 17 July 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 10 July 2023, we carried out an inspection and found the provider was not meeting some of these requirements. The report and inspection outcome will be published in due course.

Following the inspection, we served a welfare requirements notice on 13 July 2023. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 14 July 2023:

ensure staff only use physical intervention to manage children 's behaviour if necessary, and that they keep a record of any physical intervention used and inform parents of these instances

improve the deployment of staff to meet the needs of each child and provide them with good quality care and education.

Additional actions needed by the later date of 31 July 2023:

ensure staff understand and use appropriate strategies to help children learn how to behave and the impact of their actions on others

improve the key person system to help children to settle and to meet their individual needs

provide individual and targeted support for children who require additional help, including those with special educational needs and/or disabilities (SEND), to meet their individual needs

ensure staff develop effective partnerships with parents, to keep parents informed of their children's progress and enable consistency in children's learning

improve the monitoring, support and coaching for the staff in order to provide an ambitious curriculum that challenges children and extends their learning.

On 17 July 2023, we carried out a regulatory telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare actions due by 14 July 2023, that were raised at their last inspection.

We found the provider has reviewed their policy and procedures for managing children's behaviour. Additionally, they have created additional policies and procedures for promoting positive behaviour and staff deployment. The provider has shared these with staff through in-house training and is working closely with staff to help them to manage children's behaviour more effectively. This includes when to use physical intervention. The provider has also reviewed staffing arrangements, particularly during the busier times of the day and for routine tasks and activities.

We are satisfied the provider has met the safeguarding and welfare actions raised that were due by 14 July 2023.

On 2 August 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions due by 31 July 2023, that were raised at their last inspection.

We found the provider has improved staff development. Staff have received more targeted help and coaching. All staff have had more tailored support to help them to manage children's behaviour in a more effective way. The procedures in place for the key person system are more effective to ensure that information is shared with parents, and children have more tailored support. The provider has reviewed the procedures in place for children who have SEND and this is shared with staff to provide more consistent support.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.