

## **Compliance action taken for childcare provision**

Ref: 2606519/5488308

Date: 9 August 2023

### **Summary of outcome**

On 11 July 2023, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice on 25 July 2023. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 4 August 2023:

- ensure staff: child ratios requirements are consistently met to meet the needs of all the children
- ensure that only those staff and staff working as apprentices aged 17 or over are included in ratios if they are suitable, competent and responsible
- train all staff to understand your safeguarding policy and procedures, and ensure that all staff have up to date knowledge of safeguarding issues
- ensure that support, coaching and training for all staff, including apprentices, provide them with a good understanding of how to plan and conduct activities in line with the curriculum and meet the individual needs of all the children attending
- put appropriate arrangements in place for the supervision of all staff, including the manager, to receive support and coaching to improve their personal effectiveness
- ensure that the key person tailors every child's learning and care to meet their individual needs
- inform parents and/or carers of the name of their key person, and explain their role, for children attending your setting.

On 8 August 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last

inspection. Following the inspection, the provider has implemented a system to ensure that adult: child ratios are maintained at all times and that there are sufficient qualified staff, available to meet the needs of the children attending. A programme of staff supervision, mentoring and coaching has been put in place across the whole staff team. This includes work with staff to help them identify and support children's individual care and learning. The manager is now supernumerary and is available to fully manage the day-to-day roles and responsibilities of the team. Additional training has been provided to the team to increase their awareness of any safeguarding issues that may affect children in their care. Information has been shared with parents and/or carers about their child's key person and the role they take in their child's care.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.