

## **Compliance action taken for childcare provision**

Ref: 2521139/5470824

Date: 7 July 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 June 2023, we received concerns that the provider was not meeting some of the requirements. The concerns received related to parent partnership, allegations against a member of staff, notification of accidents and sharing of information with parents.

On 03 July 2023, we carried out an unannounced regulatory visit and found that the provider was not meeting some of the requirements. The provider had not followed the procedures of the local safeguarding partnership when an allegation is made against a member of staff. We also found that leaders demonstrated a weak understanding of matters which need to be notified to Ofsted. We found that there had been one occasion where a child accident had not been recorded appropriately. Further concerns were found surrounding information sharing with parents.

We issued actions for the provider to take below within the timescales set out.

Action needed by the 14 July

ensure that all staff understand their safeguarding responsibilities, particularly in respect of when an allegation is made against a member of staff, including whistleblowing

make sure allegations against staff are referred in a timely manner to the Local Authority

Designated Officer and notified to Ofsted

ensure there are written records of all accidents and injuries including the first aid given and ensure parents are notified

ensure there is a regular two-way flow of information with parents/carers, to help make sure the needs of the child are met.

On 12 July 2023, the provider sent information outlining the actions they have taken. The provider has reviewed policies and procedures to ensure all staff understand their safeguarding responsibilities, including if there is an allegation against a member of staff. They have reviewed procedures for sharing information with parents to ensure all are updated accordingly.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).