

Inspection of Acorns - BP

Meadhurst Club, Chertsey Road, Sunbury-on-Thames, Middlesex TW16 7LN

Inspection date: 28 June 2023

Overall effectiveness	Good
The quality of education	Good
Behaviour and attitudes	Good
Personal development	Good
Leadership and management	Good
Overall effectiveness at previous inspection	Good



What is it like to attend this early years setting?

The provision is good

All children benefit from warm and caring interactions with staff. This helps children to feel safe and secure. Staff provide positive support to help babies and young children learn the importance of being kind to their friends. Young children enjoy listening to stories, songs and rhymes. Staff build on these interests well as young children independently explore items in a song box. For example, as a baby plays with a mouse finger puppet and runs it up and down a toy clock tower, staff sing 'Hickory Dickory Dock'. In response, babies squeal in delight.

Staff promote children's language and communication development well over time. They use a range of strategies, including the use of universal signing for babies. They plan interesting games to help older children understand letters and their sounds in preparation for future learning at school. As a result, babies and children are very confident communicators. However, older children do not always show that they understand the importance of listening. Consequently, they can lose focus and distract others during activities.

Staff positively support children to become confident and independent in their play and in managing their self-care needs. For example, children learn the importance of washing their hands from a young age. They clear away their own plates after meals. Children learn about how to keep themselves healthy. For example, during mealtimes, staff sit with children and talk about the food they are eating and how it supports their bodies. They teach children about oral hygiene and the impact that eating too much sugar can have on their teeth.

What does the early years setting do well and what does it need to do better?

- Staff skilfully implement the carefully sequenced curriculum. Leaders support staff to provide children with a broad and rich range of learning experiences that are inviting and promote their critical thinking, creativity and problem-solving skills. For example, children have fun learning to develop the physical skills needed to independently use the toilet through group games of passing objects under arm, over their head and round their bodies.
- Staff are passionate about helping all children to make progress in their learning. They show a secure understanding of what children need to learn next in order to move on to the next stage in their learning and of those who may need extra support. Staff tailor activities to ensure they are inclusive for all children, including children with special educational needs and/or disabilities (SEND) and those who speak English as an additional language. They are proactive in engaging with parents and other professionals to ensure that children with SEND swiftly receive the targeted support they may need.
- Children are keen to have a go and eager to join in with activities. They keep



trying when things are hard and do not give up when they face challenges. Young children show good problem-solving and cooperation skills for their age. For example, two children work together to move a large tunnel from one area of the room to another when one child struggles to do this alone.

- Leaders demonstrate that they are dedicated and committed. They are reflective, which helps them to identify and make improvements. Staff say they feel supported, both in their work and well-being. They receive ongoing support, including training and professional development. However, systems to monitor staff's understanding and implementation of shared learning through the training opportunities in their practice are not fully embedded.
- There are strong parent partnerships. The good communication systems in place help parents keep up to date with important changes to management and their child's key person. Parents speak very positively about their experiences of the nursery and the care and learning provided to their children. Parents feel very welcome in the setting. Leaders meet with parents monthly, and parent representatives play an active role in the setting.
- Staff understand and follow meticulous procedures in place to support children's individual healthcare needs. For example, children's individual dietary requirements are closely monitored and adhered to by staff. Staff have a good knowledge of children's individual medical needs. They gather detailed information from parents to make sure that prescribed medication is administered safely and accurately.

Safeguarding

The arrangements for safeguarding are effective.

Staff know how to recognise signs which could indicate that a child is at risk of harm or abuse. This includes behaviours from other staff that could pose a risk to children. Staff understand the importance of reporting concerns about children or adults. They know to refer these to the designated safeguarding leads. Leaders and staff work in partnership with other professionals to support the needs of children and their families. Staff risk assess the environment and activities effectively to ensure that hazards to children's safety are minimised or removed. Both at the recruitment stage and on an ongoing basis, leaders follow robust processes to ensure that staff are suitable to work with children.

What does the setting need to do to improve?

To further improve the quality of the early years provision, the provider should:

- develop systems to monitor staff's understanding of learning shared through the range of training and development opportunities already in place
- develop staff practice to ensure consistency in supporting the behaviour of older children in order to promote their sustained engagement in activities.



Setting details

Unique reference number160622Local authoritySurrey

Inspection number 10299668

Type of provision Childcare on non-domestic premises

Registers Early Years Register, Compulsory Childcare

Register, Voluntary Childcare Register

Day care type Full day care

Age range of children at time of

inspection

1 to 4

Total number of places 50 **Number of children on roll** 36

Name of registered person Bright Horizons Family Solutions Limited

Registered person unique

reference number

RP901358

Telephone number 01932 503081 **Date of previous inspection** 7 February 2020

Information about this early years setting

Acorns - BP registered in 2001. It is managed by Bright Horizons Family Solutions and provides full-time day care to the children of employees on the BP Sunbury site in Surrey. The nursery operates from 8am to 6pm, each weekday, all year round. It is in receipt of funding for the provision of free early education for children aged two-, three- and four-years old. There are nine staff, seven of whom hold relevant early years qualifications from level 2 and above.

Information about this inspection

Inspector

Leanne Merritt



Inspection activities

- This was the first routine inspection the provider received since the COVID-19 pandemic began. The inspector discussed the impact of the pandemic with the provider and has taken that into account in their evaluation of the provider.
- Leaders took the inspector on a learning walk and explained the curriculum intentions and how these are implemented to the inspector.
- The inspector observed children's activities, play and interactions with staff, indoors and outdoors, and assessed the impact of this on their learning and progress.
- Discussions and meetings were held with leaders and staff during the inspection.
- The inspector and deputy manager observed and evaluated a joint observation together.
- Parents discussed their views and provided feedback about the nursery.
- Children interacted with the inspector and talked about what they like to do and play with at the nursery.
- A sample of relevant documentation was reviewed, including evidence of staff's paediatric first-aid certificates, medication records, complaint logs and suitability checks.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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