

Compliance action taken for childcare provision

Ref: 2646441/5451778

Date: 4 July 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 25 May 2023, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice on 2 June 2023. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 23 June 2023:

- implement effective arrangements for the supervision of staff to ensure all staff follow the setting's policies and procedures
- ensure that the key person system and parent partnership is effective to be able to tailor children's learning and care to their individual needs, especially if more specialist support is appropriate
- put effective risk assessment procedures in place to ensure children are safe and to identify and eliminate all potential safety hazards to children
- ensure all meals and snacks are healthy, balanced and meet children's dietary needs at all times.

On 27 June 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. We found the provider had met some of the safeguarding and welfare actions but not others.

The provider has implemented systems to strengthen key person arrangements and improve staff's understanding of children's individual needs. Children are provided with balanced and nutritious meals that meet their dietary needs, and information about this is shared with parents. However, the provider does not supervise and support staff sufficiently well to

ensure they implement the setting's policies and procedures consistently. Risk assessment procedures remain ineffective, as further hazards were identified during the visit. We have served another welfare requirements notice.

Actions needed by 18 July 2023:

- implement effective arrangements for the supervision of staff to ensure all staff follow the setting's policies and procedures
- put effective risk assessment procedures in place to ensure children are safe and to identify and eliminate all potential safety hazards to children

Additionally, during the regulatory visit on 27 June 2023 we found a new area of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

In relation to the new area of concern, on 4 July 2023 we have served a welfare requirements notice. This is a legal notice that requires the provider to take the action below within the timescale set out. The provider will be able to give parents further information about this.

Action needed by 18 July 2023:

- improve staff deployment so that babies are cared for by staff with the required qualifications and experience

On 20 July 2023, we carried out a further regulatory visit. The provider has now met all the safeguarding and welfare actions set. We found that the provider has taken steps to improve support and training for staff. Staff demonstrate that they understand the setting's policies and procedures, including for risk assessments, and implement them consistently. Potential hazards have been removed and staff are alert to possible risks to children's safety and health. Staff deployment has improved. Babies are now in the care of suitably qualified and experienced staff. Key person arrangements remain effective.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

