

Compliance action taken for childcare provision

Ref: EY551191/5461903

Date: 31 July 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 5 June 2023, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 3 July 2023 the provider responded to the actions set. On 5 July 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection.

At the visit on 5 July 2023, we found that the provider had not fully met the actions set in the welfare requirements notice. We served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 19 July 2023:

ensure that adult-to-child ratios are met at all times and meet the needs of children

- ensure that suitably qualified staff care for babies
- ensure that designated lead practitioners for safeguarding complete training for the role and can provide appropriate advice, support and guidance to staff
- provide staff with appropriate support and training so that they understand how to plan challenging activities that meet the individual learning needs of children
- ensure staff use appropriate methods to manage children's behaviour
- ensure that children are not exposed to risks and potential hazards are minimised or removed.

Additionally, during the regulatory visit on 5 July 2023 we found a new area of concern. This



means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

In relation to the new area of concern, on 5 July 2023 we issued an action for the provider to take. The provider will be able to give parents further information about this.

Action needed by 2 August 2023:

■ improve staff's understanding of how to prevent the spread of infection and promote children's good health.

On 20 July 2023 we carried out a further regulatory visit. We found that the provider has responded to the actions set. The provider has improved the deployment of staff, particularly at busy times of the day. This helps to ensure that staff are available to meet the individual care and learning needs of children as they arrive at the nursery. Babies are now in the care of appropriately qualified staff. Staff have completed training to update their safeguarding knowledge, including those with lead responsibility for safeguarding. The provider has arranged initial and ongoing training and support for staff to help improve their teaching skills and curriculum knowledge. This includes methods to manage children's behaviour. Staff implement effective risk assessments, inside and outdoors, to help maintain children's safety. Incidents of unwanted behaviour have diminished. Staff have improved their support for children's good health and hygiene. They wipe children's noses more frequently and children have increased opportunities to wash their hands.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.